

# *Clearwater Butterfly Inc.*

2400 Curryville Rd  
Chuluota, Florida 32766

Please be sure someone is available to sign for the package when it arrives. It will be necessary to provide a frozen ice pack to replace the one that's in the box upon arrival.

## **BUTTERFLY GUARANTEE:**

We **cannot** guarantee a successful release if you release the butterflies in inclement weather, or if your release day temperature is below 70 degrees. *WE RECOMMEND THAT YOU DO NOT RELEASE THEM IN THE RAIN.* An alternate plan is to display the butterflies as a centerpiece. Simply cover a basket with tulle, tie it with a ribbon and use it as a display cage. The butterflies can live out their lives in the basket, or you can release them on a nicer day. See feeding instructions on using a designer display cage, or release box.

**THE RELEASE MUST BE MADE DURING DAYLIGHT HOURS AND MUST BE OUTDOORS.** Due to unforeseen circumstances, should your butterflies arrive deceased, please call us within 24 hours AND return them for credit. We ship approximately 2-5 extra butterflies to compensate for potential casualties.

## **CANCELLATION POLICY:**

A full refund will be issued if the order is cancelled a minimum of 30 days prior to the event.

Cancellation 29 to 8 days before the event will result in a 50% refund.

Cancellation 7 days or less before the event will result in no refund.

**We do not refund monies due to inclement weather.**

If you have any questions regarding your order please contact us at the number below M-F 9:00 A.M. to 4:30 P.M. Eastern time.

407-366-8299

Thank you for your order, we appreciate your business.

Clearwater Butterfly Inc.